# **Public Document Pack**



# COMMITTEE:LICENSING & REGULATORY<br/>COMMITTEEDATE:FRIDAY, 3 FEBRUARY 2023<br/>10.30 AMVENUE:KING EDMUND CHAMBER,<br/>ENDEAVOUR HOUSE, 8<br/>RUSSELL ROAD, IPSWICH

Councillors		
Conservative and Independent Group	Green and Liberal Democrat Group	
Paul Ekpenyong	Helen Geake	
Julie Flatman Penny Otton		
Kathie Guthrie (Chair) Stephen Phillips		
Dave Muller (Vice-Chair) Daniel Pratt		
Gerard Brewster	Andrew Stringer	

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#### AGENDA

#### PART 1

## MATTERS TO BE CONSIDERED WITH THE PRESS AND PUBLIC PRESENT

Page(s)

- 1 APOLOGIES FOR ABSENCE
- 2 DECLARATION OF INTERESTS BY COUNCILLORS
- 3 MLR/22/1 TO CONFIRM THE MINUTES OF THE MEETING HELD 3 4 ON 3 DECEMBER 2021
- 4 TO RECEIVE NOTIFICATION OF PETITIONS IN ACCORDANCE WITH THE COUNCIL'S PETITION SCHEME
- 5 QUESTIONS FROM COUNCILLORS
- 6 MLR/22/2 CONSULTATION OF A REVISED TABLE OF FARES 5 32 FOR HACKNEY CARRIAGES

Report from the Licensing Team

# Webcasting/ Live Streaming

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For more information about this meeting, including access arrangements and facilities for people with disabilities, please contact the Committee Officer, on: 01473 296373 or Email: <u>Committees@baberghmidsuffolk.gov.uk</u>

## Introduction to Public Meetings

Babergh/Mid Suffolk District Councils are committed to Open Government. The proceedings of this meeting are open to the public, apart from any confidential or exempt items which may have to be considered in the absence of the press and public.

#### Domestic Arrangements:

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# Agenda Item 3

## MID SUFFOLK DISTRICT COUNCIL

Minutes of the meeting of the **LICENSING & REGULATORY COMMITTEE** held in the King Edmund Chamber, Endeavour House, 8 Russell Road, Ipswich on Friday, 3 December 2021 at 10:30am

#### PRESENT:

Councillor: Kathie Guthrie (Chair)

Councillors: Gerard Brewster

Dr Helen Geake

#### In attendance:

Officers:	Licensing Officer (KS)
	Licensing Officer (KC)
	Legal Advisor (ND)
	Governance Officer (KS)

#### Apologies:

Paul Ekpenyong Julie Flatman David Muller (Vice-Chair) Penny Otton

#### 14 DECLARATION OF INTERESTS BY COUNCILLORS

14.1 There were no declarations of interest.

#### 15 MLR/21/8 TO CONFIRM THE MINUTES OF THE MEETING HELD ON 15 OCTOBER 2021

#### It was RESOLVED:

That the Minutes of the meeting held on 15 October 2021 be confirmed and signed as a true record.

# 16 TO RECEIVE NOTIFICATION OF PETITIONS IN ACCORDANCE WITH THE COUNCIL'S PETITION SCHEME

16.1 None received.

#### 17 QUESTIONS FROM COUNCILLORS

17.1 None received.

#### 18 MLR/21/9 GAMBLING ACT 2005 - STATEMENT OF PRINCIPLES STATUTORY THREE-YEARLY REVISION

Kay Sanders, Licensing Officer presented Paper MLR/21/9 to the Committee.

The report detailed the outcome of a full targeted and public consultation, which ran between 18 October and 14 November 2021, in respect of the Statement of Principles statutory three-yearly policy revision relating to Gambling Act 2005 functions.

Section 349 of the 2005 Act requires each licensing authority to prepare and publish a statement of the higher-level principles it will apply when dispensing its various gambling functions, this 'Statement of Principles' must by law be reviewed and republished every 3 years or sooner if required.

In 2021 the Authority revisited the statement which had been in effect since January 2019 and the revised 'Statement of Principles' was attached as Appendix A for approval by the Committee and recommendation to full Council for adoption, to take effect from 31 January 2022.

The Committee thanked the Licensing team for the clearly laid out report.

By a unanimous vote,

#### It was RESOLVED:

That the post-consultation draft 'Statement of Principles' in respect of Gambling Act 2005 functions, as attached at Appendix A, be approved.

#### It was RECOMMENDED TO COUNCIL:

That the 'Statement of Principles' document be adopted.

The business of the meeting was concluded at 10:45 am.

.....

Chair

# Agenda Item 6

# MID SUFFOLK DISTRICT COUNCIL

TO: Licensing & Regulatory Committee	REPORT NUMBER: MLR/22/2
FROM: Licensing Team	DATE OF MEETING: 3 February 2023
OFFICER: Neil Gardiner	KEY DECISION REF NO. N/A

# CONSULTATION OF A REVISED TABLE OF FARES FOR HACKNEY CARRIAGES

# 1. PURPOSE OF REPORT

1.1 That the Licensing Regulatory Committee consider this report and determine whether to vary the maximum fares that may be charged by hackney carriage proprietors.

# 2. OPTIONS.

- 2.1 Consider a new tariff table of maximum fares.
- 2.2 Consider whether to:
  - I. Modify the tariff table of maximum fares and proposed changes or.
  - II. Make no modification to the tariff table of maximum fares.
- 2.3 Members may choose to modify the current tariff table of maximum fares. The date upon which the modifications to the maximum fares take effect shall be one month after the end of the fourteen-day statutory consultation period if no adverse representations are received.

## 3. RECOMMENDATION TO CABINET

3.1 That Cabinet following consideration of Licensing and Regulatory Committee's recommendation, adopts the revised table of fares, attached at **Appendix A** to this report, and in accordance with Section 65 of the Local Government (Miscellaneous Provisions) Act 1976.

## REASON FOR DECISION

3.3 To adopt the revised table of fares for Hackney Carriages within the Mid Suffolk District.

## 4. KEY INFORMATION

- 4.1 Section 65 of the Local Government (Miscellaneous Provisions) Act 1976 enables the council to undertake this function and requires that before any alteration to the tariff table can take effect a public notice explaining the changes must be placed in a local newspaper. The public then must be provided with a period of at least 14 days to make comment on the proposals. If no adverse comment/objection is received, the approved changes must take effect. Alternatively, if adverse comment/objection is received then the matter must be returned to allow the Committee to consider the representation(s). Providing elected members agree to modify the fare tariff table at today's meeting it is proposed a public notice will be published in a local newspaper explaining the changes and inviting observations.
- 4.2 The committee will be aware that the Hackney fare tariff tables were previously presented at committee for Mid-Suffolk in July 2020. The current tariff table is presented as **Appendix B**.
- 4.3 On 27<sup>th</sup> September 2022 officers from the Licensing Department polled the taxi trade for two weeks on the concept of a combined table of fares for both districts, (Babergh and Mid-Suffolk) and to facilitate this modification, If a change from yards to miles would be favourable as each tariff accounts at different yardage. The poll is attached as **Appendix C**.
- 4.4 On 12<sup>th</sup> October 2022 officers from the Licensing Department polled the Hackney vehicle trade on four potential fare options. This is attached as **Appendix D**.
- 4.5 The options presented were:
  - I. No change to the current table of fares. (Option one).
  - II. An Increase on the initial mile and each 1/10th mile thereafter: (Option two)
  - III. Increase fee on the initial mile only. (Option three)
  - IV. A percentage increase or decrease than the one suggested. (Option four)
- 4.6 On this occasion 64 drivers viewed the poll with 32 responses. Representing 50% participation. Trade emails are attached as **Appendix E** 
  - I. What fare option do you think is correct for the trade.
    - **Option 1** 6%
    - **Option 2** 59%
    - **Option 3 -** 6%
    - **Option 4** 21%
    - No reply given 6%
- 4.7 When considering the options members are reminded that the tariff that is set should be regarded as the maximum fares that can be charged. Taxi proprietors are not tied to charging the maximum fare but are not permitted to charge more than the tariff price shown on the meter. Market forces are known to come into play, and for instance because of the level of competition in Mid-Suffolk the driver/ proprietor may decide to charge less than the maximum tariff.

- 4.8 On Thursday 17<sup>th</sup> November 2022 during the newly formed trade panel, it was highlighted to Licensing Officers a difficulty, as drivers stated it was manually impossible to choose a tariff on the Mid-Suffolk version of their meters so a per person fee was the only viable option. The proposed maximum tariff table [Appendix A] was redrafted and circulated for an informal 2-week period on Wednesday 30<sup>th</sup> November 2022. Drivers' emails with feedback are attached as **Appendix F.**
- 4.9 Officers have researched and produced a comparison table of current fares set by neighbouring authorities in Norfolk. The comparison table takes into account the position of highest to lowest fares set by all 325 licensing authorities in England and Wales based upon costs of the first two miles of the journey. The data is prepared by the national Private Hire and Taxi Monthly magazine and varies daily.

Comparison. Correct as of 12.10.22	2 miles costs	National table 350
Breckland District Council	£8.00	6
Kings Lynn & West Norfolk	£7.00	108
Broadland District Council (proposed)	un-li	sted
South Norfolk Council (proposed)	un-listed	
North Norfolk DC	£5.80	280
Norwich City Council	£6.60	178
Ipswich BC	£6.55	183
East Suffolk (South)	£6.20	225
Babergh Mid Suffolk	£6.26	219
West Suffolk	£7.20	82

4.10 If Option 2 was implemented, Mid Suffolk would move into position 98 from 325 authorities. Dated at time or writing, 5th December 2022. Positions vary daily.

# 5. LINKS TO CORPORATE PLAN

- 5.1 These licensing functions most closely align with
  - supporting businesses to thrive and grow, with a particular emphasis on smaller and start-up concerns.
  - encouraging employable skills (local transport and public service standards).
  - supporting safe and active communities; and
  - co-ordinating our approach to regulation with Suffolk County Council to minimise the burdens on local business (particularly through the safety and suitability arrangements the District/Boroughs have together with the County, in respect to school transport and social service contracts).

## 6. FINANCIAL IMPLICATIONS

6.1 This is a statutory function, and the legislation provides for recovery of the reasonable costs of administration, inspection and supervision of the licensing scheme.

# 7. LEGAL IMPLICATIONS

7.1 As explained earlier, section 65 (1) of the Local Government (Miscellaneous Provisions) Act 1976 allows the District Council to fix the table of fares for the hiring of Hackney Carriage vehicles throughout the district. Section 65 (2) requires that the Council shall publish its intention to vary the table of fares for the hiring of a hackney carriage vehicle in at least one local newspaper informing of a consultation period of at least 14 days. The notice of variation will also be made available on the Council's website and will be available for inspection at the offices of the Council. If no objections are received, the variation may be brought into force at the end of that period. However, if any objections are received, these must be considered by the committee as set out in paragraph 5.

## 8. RISK MANAGEMENT

8.1 There are no associated risk with a fare review of the Hackney Carriage maximum fare.

# 9. CONSULTATIONS

9.1 Should members approve any change to the current table of fares, section 65 of the Local Government (Miscellaneous Provisions Act) 1976 requires that before any alteration to the tariff table can take effect, a public notice explaining the changes must be placed in a local newspaper and a consultation conducted for a minimum of 14 days. If no adverse comment/objection is received, the approved changes can take effect. Alternatively, if adverse comment/objection is received then the matter must be returned to allow this Committee to consider the representation(s). Following consideration of the representations, the Committee, at that meeting, must set a date when the fares come into effect. **Appendix G** details the list of organisational consultees in addition to the public consultation.

## 10. EQUALITY ANALYSIS

10.1 There are no equality implications arising directly from this report. This is a revision to an existing fare scheme. The council recognises its obligations under the Equality Act 2010, in the exercise of its licensing functions, and shall have due regard to any comments received during the consultation, or individual applications, on equality issues.

## 11. ENVIRONMENTAL IMPLICATIONS

11.1 There are no environmental Implications arising from this report.

## 12. APPENDICES

	Title	Location
(a)	APPENDIX A – Proposed table of fares	Attached
(b)	APPENDIX B – Existing fare tariff poll	Attached
(c)	APPENDIX C – Combined tariff poll	Attached
(d)	APPENDIX D Hackney Fare tariff poll	Attached.
(e)	APPENDIX E - Driver email responses	Attached.
(f)	APPENDIX F – Mid-Suffolk Fare Table Consultation. Post Panel driver emails.	Attached
(g)	APPENDIX G - List of organisational consultees.	Attached

# 13. BACKGROUND DOCUMENTS.

- 13.1 Local Government (Miscellaneous Provisions) Act 1976
- 13.2 National Hackney Fare Tables For 2 Mile Fare Tariff.

## 14. **REPORT AUTHORS**

14.1 Licensing Officer - Neil Gardiner

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Description/ Mid-Suffolk	For the first 1760 yards or 10 minutes (or combination of time and distance)	For each subsequent 176 yards or 60 seconds or part thereof (or a combination of time and distance)
Tariff 1 Day Rate (07:00 to 22:30) Excluding Public Holidays and those covered by Tariff 3	£5.00	£0.20
	1760 yrds / 10 mins	147 yards/50 secs
Tariff 2 Night Rate (22:30 to 07:00) to include all Public Holidays excluding those covered by Tariff 3	£6.00	£0.20
	1760 yrds/ 10 mins	88 yrds /30 secs
Tariff 3 Rate for Christmas (18:00 on 24 December to 07:00 on 27 December) and New Year (18:00 on 31 December to 07:00 on 2 January)	£10.00	£0.20
	a Charges at Drivers Discret	
Carriage of more than 2 passengers (Charge per additional passenger) £0.40 – Third and fourth Passenger £1.00 – Additional passengers in excess of four in vehicles licensed to carry more than 4 passengers. Other charges £0.40 – For use of the luggage compartment (no restriction on number of items). Any Congestion/Toll Charge may be passed onto the hirer.		
Call out or Summoning Charge £6.00 – Maximum additional rate of charge and pro rota for distance less than a mile. To be used for any part of the district (one way only). This is a maximum rate of charge, the whole or part of which is to be agreed with the hirer as an extra at the time of booking before the hire is accepted or journey commenced and is to be included on the taxi meter as an extra		

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# Suffolk HACKNEY CARRIAGE:

# MAXIMUM TABLE OF FARES

The Meter should not record any fare when you enter the vehicle. The driver will then switch on the meter and it must correspond with the fares below

## Tariff 1

Day Rate (07:00 to 23:00) Excluding Public Holidays and those covered by Tariff 3

**£3.40** – for the first 780 yards or 4 minutes (or combination of time and distance)

**£0.20** - for each subsequent 195 yards or 60 seconds or part thereof (or a combination of time and distance)

# Tariff 2

Night Rate (23:00 to 07:00) to include all Public Holidays excluding those covered by Tariff 3

**£4.00** – for the first 780 yards or 3 minutes 54 seconds (or combination of time and distance)

**£0.20** – for each subsequent 160 yards or 48 seconds or part thereof (or a combination of time & distance)

# Tariff 3

Rate for Christmas (18:00 on 24 December to 07:00 on 27 December) and New Year (18:00 on 31 December to 07:00 on 2 January)

**£5.00** – for the first 780 yards or 4 minutes (or combination of time and distance)

**£0.20** – for each subsequent 117 yards or 36 seconds or part thereof (or a combination of time and distance)

## **Extra Charges at Drivers Discretion**

#### Call out or Summoning Charge

 $\pm 5.00 -$  Maximum additional rate of charge and pro rota for distance less than a mile. To be used for any part of the district (one way only). This is a maximum rate of charge, the whole or part of which is to be agreed with the hirer as an extra at the time of booking before the hire is accepted or journey commenced and is to be included on the taxi meter as an extra

#### Carriage of More than 2 Passengers (Charge Per additional Passenger)

**£0.20** – Third and Fourth Passenger

**£0.80** – Additional Passengers in excess of four in vehicles licensed to carry more than 4 passengers.

#### **Other Charges**

**£0.20** – for use of the luggage compartment (no restriction on number of items).

Any Congestion/Toll Charge may be passed onto the hirer.

#### Valeting

The Proprietor of the vehicle may make a further charge for any soiling/fouling of the vehicle rendering it unfit for further immediate hiring. This is a matter between the proprietor and the hirer. Vehicle Proprietors must clearly display details of their soiling/fouling charge policy inside the vehicle.

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# Hackney Carriage

# 1. Do you think journey units should be changed from yards to miles, 1/10th mile



2. Do think there should be a combined table of Hackney Carriage fares across Babergh/Mid-Suffolk?



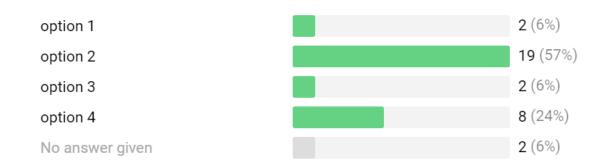
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Appendix D

# Tariff fare

# Answers by Question

1. What fare option do you think is correct for the trade?



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From: Dave
Sent: 12 October 2022 16:02
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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2

Sent from my iPhone

From: Charlene
Sent: 12 October 2022 16:05
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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Option 3

Sent from Outlook for iOS

From: darran Sent: 12 October 2022 16:41 To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk> Subject: Re: Taxi Fares Consultation

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Option 2

Sent from my Samsung Galaxy Note 9 - Powered by Three Get Outlook for Android

From: Sean
Sent: 12 October 2022 16:48
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: RE: Taxi Fares Consultation

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Hello Neil,

I have been away and missed most of this.

Have the other operators agreed this extra per person charge. Sorry, but I find this idea ridiculous.

If you have a party of passengers that cannot fit in a car (upto 4 pax) they need a bigger vehicle. Then they should pay for the bigger vehicle for the whole journey. I agree if it is a mile or two miles 75p per head (over 2 pax) is a nice bit extra, but if you are going off to Colchester, Stansted or further, the running costs are higher all the way there and back.

Your tarrif looks fine but just need that further easy simplification.

Tarrif 1, up to 4 passengers Tarrif 2, 4 passengers @ night rate & 5+ passengers @ day rate Tarrif 3, 5+ passengers night rate

Extras 50% bank hols & 100% Christmas & fouling charge (at the discretion of the company)

This way minimises the use of "extras" and issues that may arrise if the driver puts too many extras on or cannot count to eight.

#### Regards,



From: Julie
Sent: 13 October 2022 00:14
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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We need a decent fare increase to continue trading I'm unsure which trade members you have spoken to as no one from our Company

Has met you or spoken to you.

I don't believe you will listen so my point of view is worthless but some councils are on the second increase we continue to be fobbed off.

We urgently need more ranks for the Taxis you are playing that have no place to park. Julie Row Sent from my iPhone

From: Alan Sent: 13 October 2022 07:18 To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk> Subject: Re: Taxi Fares Consultation

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Option 4

From: Andy
Sent: 13 October 2022 08:54
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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Hello,

May I request that any votes submitted be void and an illustration be provided for a 2, 5 and 10 mile journey before the vote is set.

Regards

From: Aubrey
Sent: 13 October 2022 15:34
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

# **i** EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click <u>here</u> for more information or help from Suffolk IT

Good Afternoon,

Please could you send me another link to vote for the tariff proposals as I used the original one for me.

Unfortunately both myself and my husband use the same email address therefore only received the one voting opportunity. If it is easier then just mark him down as option B.

I hope his vote makes a difference and that it at least negates one of the people calling for option 4. Thank you,

Sally

From: Julie

Sent: 13 October 2022 23:16 To: BMSDC Licensing Team <<u>LicensingTeam@baberghmidsuffolk.gov.uk</u>> Subject: Re: Ranks needed

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To tonight this driver snatched a Harleston and other jobs booked with us

Swift also took a Wattisham which was booked with us they said he was booked with them.

I rang the chap who said he was already dropped back I said he should have rang to cancel the taxi I then had a call from a parent accusing

Me of swearing at him it appears even when they are in the wrong they still make up stories to cover their error.

Please give us an increase the man I took to Bildeston said his fare has been £20 for six years we can not carry on like this everyone is

Stealing work from under our noses it's impossible to make it pay when fuel and overheads are crazy crazy

It's pointless paying for the office as all company's are just taking our work it's a joke. I am about ready to give in.

Julie

Sent from my iPhone

\_\_\_\_

From: Aubrey Sent: 14 October 2022 14:28 To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk> Subject: Re: Taxi Fares Consultation

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Good Afternoon,

Thank you for re-sending the link We have voted accordingly. I have no further questions at the moment and the ladies that license are preparing to replace one of our older vehicles with one that's more up to date.

I will be using it selectively at night as like many other drivers I have had cars trashed by the great unwashed who have a sniff of the barmaid's apron and turn into gremlins but after all these years I know most of the happy drunks as opposed to the ones who want to stove my head in for a couple of bob so I will still be out there.

Many Thanks for your time Sally.

From: Steve Sent: 17 October 2022 09:46 To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk> Subject: Re: Taxi Fares Consultation

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Hi Neil.

Thank you again for your propsals.

I can't accept either of these as satisfactory as once again you are penalising owners of larger WAV vehicles by neglecting increased tariffs for carrying more than 4 passengers.

Your proposals of 75p extra per passenger doesn't go far enough compared to the current Babergh tariff sheet which we fought long and hard to get during the previous consultation.

I would be happy to have a conversation with you about the propsals if you'd like to give me a call.

I'm available all day as I'm currently laid up with a bad back and haven't got much else to do!!

My number is

Regards



#### Sent from my iPhone

From: Steve Sent: 17 October 2022 16:27 To: Neil Gardiner <Neil.Gardiner@baberghmidsuffolk.gov.uk> Subject: Re: Taxi Fares Consultation

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Thank you for responding.

You have misread how the Tariffs work in Babergh.

For any fare for 5-8 passengers between 07.00 & 23.00 it is charged at Time and a Half so although a current 2 mile journey for 1-4 passengers is £6.26, for 5-8 passengers it is £9.39.

If, for example, we do a run to Bury St Edmunds to the Cinema on a Saturday evening for 8 people. Your proposals would mean we could charge  $\pm 33.08 + \pm 4.50 = \pm 37.58$ 

Currently it's £49.62 under the existing Babergh Tariff. This is DECREASE of 24.26%.

For a run to Heathrow for 8 people using a Hackney at similar times as above, your proposals would be  $\pm 169.88 + \pm 4.50 = \pm 174.38$ 

Currently it is £254.82. A DECREASE again this time of 45.76%

The further we go the more we lose under your proposals. Not everything is about the 2 mile industry standard.

I look forward to having a discussion with you about this in more detail.

Regards

Steve

Sent from my iPhone

From: Sean
Sent: 18 October 2022 11:23
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: RE: Taxi Fares Consultation

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Hello Neil,

I am a Babergh operator and as such have no idea what they do in Mid Suffolk and only know what we have been doing in Sudbury for years so I can see that my views would not nessesarily be the views of a Mid Suffolk operator.

Making the tariff the same across both areas would kind of make sense but the proposed tariffs would still need to be put to 2 separate commitees for approval so does it really matter ? It is fairly obvious that the two councils are working together but are not combined (even though the same people are doing the work for both councils ?)

I don't think the Mid Suffolk operators would complain about going over to the "percentage increase" as this should work out far better for them. But if they like per person charges, fine let them keep it the same.

Lets talk cars – upto 4 passengers.

Historically "cars "for up to 4 passengers have just had a single fare to their maximum capacity (4 passengers) so why add anything per head for pax 3 & 4 ? You can't go smaller than a car so this is the starting point. Tariff 1 is good for this. Upto 4 passengers no extras need to be added. Fare is clear to passengers.

For the period 23:00 to 06:00 (night rate) is standard fare + 50% Tariff 2 covers this one. – supposedly our meters are calender and time controlled so " car " drivers still don't have to touch their meters other than to start and stop them. Very easy.

Bank holidays Tariff 2 still covers this one

Christmas Tarrif 3 – calender controled meters - all sorted at standard fare + 100%

So far no need to press that extras button even once. No confusion, it is what it is. The meter shows the maximum fare chargeable.

Now the bigger vehicles.

Description.	Tariff 1 (£) Up to 4 pax	Tariff 2 (£) Night rate up to 4 pax / day rate 5 pax or more	Tariff 3 (£) Night rate 5 pax or more
For the whole distance (1st mile or part thereof)	£5.00	£7.50	£10.00
For each subsequent 1/10th mile	£0.20	£0.30	£0.40
Waiting time – for each period of one minute	£0.33	£0.50	£0.66
2 mile journey costs	£7.00	£10.50	£14.00

If you have upto 4 passengers no mater what size vehicle Tariff 1

If you have more than 4 passengers goto tariff 2, standard + 50% (its still better than having to get 2 taxis and pay standard price twice.) No extras per head and this works out fair whether it is a short or long journey.

Night rate goes straight on to tarrif 2 at 23:00 as do the cars

Night rate for 5 pax or more

tariff 3 ok not quite a 50 % increase on tariff 2 but it is what the drivers have been doing for years. (and they cant really complain as they should not have been doing it as till recently there was no official multiseater rate) if you don't tell then it's a 50% increase for multiseaters on night rate but just that "this is the rate", there can be no argument.

We always used to have a line at the bottom of the tariff sheet saying "extras" and then "Christmas 2 x Standard rate " or words to this effect

If you wanted you could do a tariff 4 just to cover this for multi seater work at christmas. This would then show the maximum charge for the period on the meter. But I think the extras line would suffice as it is expected so no suprises.

I know, and the council know that the meters have been manually controlled in the past to go to next tariff up when its either night rate or multiseater. The customers wont be surprised. Its more of a case of the council actually putting what has been going on for many many years down on paper and making it legal.





From: Julie
Sent: 18 October 2022 17:38
To: Neil Gardiner <Neil.Gardiner@baberghmidsuffolk.gov.uk>
Subject: Re: Taxi Fares Consultation

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#### Option 4

Or it's pointless it's like flogging a dead horse my income is less now than 8 years ago I could earn more working at Aldi or Tescos.

When you have no drivers left it will be to late we. I longer offer a night shift and I'm considering closing weekend night as I don't want to use my £13 k car for night work.

I'm applying for jobs if something comes up I will sadly let everyone get on with it.

#### From: Steve

Sent: 27 October 2022 13:09

To: Neil Gardiner <Neil.Gardiner@baberghmidsuffolk.gov.uk>

Subject: Re: Response to Babergh Taxi Tariff Proposals October 2022

Please find attached below my proposals for an increase to the current taxi tariff in Babergh. This is a small increase which balances a fair increase for the trade and doesn't take taxis out of the price range of the majority of regular users. This has been based on the current tariff sheet agreed upon in 2021 and implemented in November 2021. Please see on the second template below the table of fares a comparison to current and new proposed prices using my proposals.

Rate	Times	Flag Fare	Increments	Waiting Time
Tariff 1	For Hirings of 1-4 passengers between 07.00 & 23.00 (Monday to Sunday Inclusive)	£3.60	20p per tenth of a mile	For each 36 seconds - 20p Equivalent to £20 per hour.
Tariff 2	For Hirings for 1-4 passengers between 23.00 & 07.00 (Mondays to Sundays inclusive) and ALL BANK HOLIDAYS excluding those covered by Rate 3 AND For Hirings of vehicles carrying 5-8 passengers between 07.00 & 23.00 (Mondays to Sundays Inclusive)	£5.40	30p per tenth of a mile	For each 36 seconds - 30p Equivalent to £30 per hour
Tariff 3	For Hirings for 1-4 passengers between 18.00 & 07.00 (Christmas Eve to 27th December) and New Year's Eve from 18.00 to 07.00 on 2nd January AND For Hirings of vehicles carrying 5-8 passengers between 23.00 to 07.00 (Mondays to Sundays Inclusive)	£7.20	40p per tenth of a mile	For each 36 seconds - 40p Equivalent to £40 per hour
Tariff 4	Rate for Christmas - Hirings for 5-8 passengers between 18.00 on December 24th to 07.00 on December 27th and for New Year (18.00 on 31st December to 07.00 on January 2nd)	£9.00	50p per tenth of a mile	For each 36 seconds - 50p Equivalent to £50 per hour

All fares above are the MAXIMUM fares allowed by Hackney Carriages licensed by Babergh & Mid Suffolk District Council. Passengers may negotiate a lesser fare at the discretion of the owner/ driver. All initial Flags are for the first 0.3 miles of the journey or 108 seconds or part thereof (or a combination of time and distance

No extra charge shall be made for Luggage, Shopping, Wheelchairs, Mobility Scooters or Assistance Dogs or other disability apparatus. A further charge may be made by the proprietor of the vehicle for any soiling/foiling to the interior of the vehicle rendering it unfit for further immediate hiring. This is a matter between the proprietor and the hirer. Vehicle proprietors should clearly display details of their soiling/fouling charge policy inside the vehicle.

Destination	Distance from the Taxi Rank in Miles	Current Tariff 1	Alternative Tariff 1 (Attached)	Percentage Increase
Sudbury Health Centre	1.2	£4.82	£5.40	12.03%
Lionel Hurst Close, Cornard	2.4	£6.98	£7.80	11.75%
Bures	5.6	£12.74	£14.20	11.46%
Lavenham	6.7	£14.72	£16.40	11.41%
Colchester Train Station	13.7	£27.32	£30.40	11.27%
West Suffolk Hospital	16.4	£32.18	£35.80	11.25%
Stansted	30.9	£58.28	£64.80	11.19%
Heathrow	94.2	£172.22	£191.40	11.14%

From: Charlene
Sent: 30 November 2022 16:47
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Mid Suffolk Draft Table of Hackney Carriage Fares

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Yes I agree with the fair chart

Sent from Outlook for iOS

From: Mike
Sent: 30 November 2022 19:56
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Mid Suffolk Draft Table of Hackney Carriage Fares

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Looks about right, that as absolute minimum. Hardly reflects increased costs especially if serious about push for new electric vehicles.

Currently deciding whether to quit go completely private hire so I can set realistic prices. At year end pulling wheelchair access.

Mike Drain

Sent from <u>Outlook for iOS</u>

From: Alan
Sent: 01 December 2022 06:21
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Mid Suffolk Draft Table of Hackney Carriage Fares

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That's great, thank you.

On Wed, 30 Nov 2022 at 16:44, Taxi Fares Consultation <<u>taxifares@baberghmidsuffolk.gov.uk</u>> wrote:

From: Robert
Sent: 01 December 2022 11:46
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Mid Suffolk Draft Table of Hackney Carriage Fares

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Good morning,

Looks OK to me.

**Robert Raison** 

Get Outlook for Android

From: Aubrey
Sent: 05 December 2022 10:52
To: Taxi Fares Consultation <taxifares@baberghmidsuffolk.gov.uk>
Subject: Re: Mid Suffolk Draft Table of Hackney Carriage Fares

**I** EXTERNAL EMAIL: Don't click any links or open attachments unless you trust the sender and know the content is safe. Click <u>here</u> for more information or help from Suffolk IT

Good Morning,

I have received your latest email regarding fare increases however there are two different tables showing and the attachment isn't opening (not just on my email but everyone elses I have spoken to).

I have had this conversation openly yet no-one has come back with an answer. This is the question I asked.

I dont understand it. On the left it says the first mile is £6:00 and two miles is £8:40 yet the table on the right says the first 1760 yards (which is equal to a mile) is £5:00 and the second is 20p every 176 yards so  $\pounds 2:00 + \pounds 5:00 = \pounds 7:00$  not  $\pounds 8:40$ . I will email Niel on Monday as it's either one fare or the other as they are not the same amount. Regardless of whether we are working in yards or miles the distance travelled needs to be the same fee for the same length driven. So the question remains what do i charge on rate one for a journey of a) one mile and b) 2 miles ?

I would be grateful if you could let me know which one we are looking at is it the £5 start or the £6 start.

There will be others contacting you as by the time this comes into place we will be due another review.

Thank you,

Sally.

# APPENDIX G

## List of Taxi & PHV Consultees

1.	All MSDC Drivers	2.	All MSDC Operators
3.	All Libraries in MSDC	4.	All MSDC Parish and Town Councils
5.	Age UK Tavis House 1-6 Tavistock Square London WC1H 9NA	6.	Age UK Suffolk Unit 14 Hillview Business Park Old Ipswich Road Claydon Ipswich IP6 0AJ
7.	Suffolk Constabulary Police Headquarters Martlesham Heath Ipswich IP5 3QS	8.	Environmental Protection Babergh & Mid Suffolk District Councils Endeavour House 8 Russell Road Ipswich IP1 2BX
9.	Suffolk Adult Safeguarding Board Endeavour House 8 Russell Road Ipswich IP1 2BX	10.	Suffolk Child Safeguarding Board Endeavour House Floor 3 Gold Block 8 Russell Road Ipswich IP1 2BX
11.	Mid Suffolk Disability Forum linda.hoggarth@avenuesgroup.org.uk	12.	Suffolk Disability Forum disabilityforum@btinternet.com
13.	Suffolk Chamber of Commerce Felaw Maltings South Kiln 42 Felaw Street Ipswich IP2 8SQ	14.	Suffolk County Council Passenger Transport Team Endeavour House 8 Russell Road Ipswich IP1 2BX
15.	Stowmarket and District Chamber of Commerce secretary@stowmarketchamber.co.uk	16.	Communities Babergh & Mid Suffolk District Councils Endeavour House 8 Russell Road Ipswich IP1 2BX
17.	Red Gables Ipswich Rd Stowmarket IP14 1BE		

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